

**Job Task Analysis**

**Job Identification: 33-3021.03**

<b>Job Title</b>	Certified Critical Incident Management		
<b>Job Purpose</b>	Certified Critical Incident Management professional using operational knowledge and management tools during a potential CBRNE emergency or natural disaster, provides immediate response and supervision procedures and guidelines, follows principles of resource management and deployment, establishing Incident Command Systems, make an initial assessment of the situation and implement a structured response ensure to preserve life, property and evidence. Work on recovery efforts for critical infrastructure and communities.		
<b>What are related job titles?</b>	<ul style="list-style-type: none"> <li>* Federal Agents</li> <li>* State Law Enforcement</li> <li>* City / county Law Enforcement</li> <li>* Special Agents</li> <li>* Corrections Officers / Supervisors</li> <li>* Private Organizations</li> </ul>	<ul style="list-style-type: none"> <li>Enforcement</li> <li>* Tribal Law Enforcement</li> <li>* Security Supervisors and Staff</li> <li>* Business Leaders</li> <li>* Non-Governmental Organizations</li> <li>* Military personnel / Leadership / Law</li> </ul>	
<b>What are the functions/tasks of the position?</b>	<ul style="list-style-type: none"> <li>* Supervise and coordinate the investigation of CBRNE criminal cases or weather related incidents offering guidance and expertise to investigators, and ensuring that procedures are conducted in accordance with laws and regulations.</li> <li>* Make effective and timely decisions based on the available information</li> <li>* Prepare reports that detail investigation findings.</li> <li>* Resolving Conflicts and Negotiating with Others</li> <li>* Resource Allocation</li> <li>* Ensure Personal Protective Equipment guidelines are followed</li> </ul>	<ul style="list-style-type: none"> <li>* Follow critical outline in The National Response Framework</li> <li>* Risk and Threat Assessments</li> <li>* Priorities and delegate workloads effectively</li> <li>* Liaise with partners and consider the appropriate sharing of information as required</li> <li>* Protect the health, safety and welfare of self and individuals</li> <li>* Supervisor investigation at crime scene</li> <li>* Build community confidence</li> <li>* Effectively communicate providing information to supervisors, co-workers, subordinates, media outlets and the community by telephone, in written form, e-mail, or in person.</li> <li>* Fully document all decisions, actions, options and rationale in accordance with current policy and legislation</li> </ul>	
<b>Importance</b>	<b>Knowledge</b>	<b>Skills</b>	<b>Abilities</b>
High - 1 Average - 2 Low - 3	<ul style="list-style-type: none"> <li>* Law and Government - 1</li> <li>* Administration and Management - 1</li> <li>* Public Safety and Security – 1</li> <li>* Psychology - 1</li> <li>* Customer and Service - 2</li> <li>* English Language -3</li> <li>* Education and Training - 2</li> </ul>	<ul style="list-style-type: none"> <li>* Critical Thinking – 1</li> <li>* Coordination – 1</li> <li>* Management of Personnel – 1</li> <li>* Resources Allocation – 1</li> <li>* Monitoring - 2</li> <li>* Active Listening -1</li> <li>* Complex Problem Solving -1</li> <li>* Social Perceptiveness-3</li> </ul>	<ul style="list-style-type: none"> <li>* Deductive Reasoning -2</li> <li>* Inductive Reasoning -2</li> <li>* Oral Comprehension -2</li> <li>* Oral Expression -2</li> <li>* Problem Sensitivity-1</li> <li>* Written Comprehension – 2</li> <li>* Stress Tolerance – 1</li> <li>* Speaking -2</li> </ul>
<b>Professional Conduct Regulation</b>	<ul style="list-style-type: none"> <li>Law Enforcement Code of ethics</li> <li>Ethical Standards</li> <li>Policies and procedures</li> <li>Confidentiality standards</li> </ul>		
<b>Median Salary</b>	\$25,570 - \$48,190 per year (average between several law enforcement jobs)		
<b>Education</b>	High school diploma or equivalent		
<b>2016 Jobs</b>	1,123,000+ (Average)		
<b>2026 Jobs</b>	1,280,500+ (Average)		
<b>Increase by 2020</b>	+ 5-9% (Average)		

Statistics obtained from Bureau of Labor Statistics.